

# Word Processing Survey - Result Details

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<b>Feature</b>	<b>Preference:</b> WP+	<b>Department:</b>
	<b>Task</b>	<b>ServiceYears:</b>
	Creating labels	
<b>txtWPInfluence:</b>	I learned on WordPerfect and have gotten very familiar with how to do everything. I have also used Word for several years now, but when I want to do something out of the ordinary, I really have to search and search for how to do it. The most frustrating thing for me so far has been creating labels.	
<b>Other Word Training:</b>		
<b>Other WordPerfect Training:</b>		

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<b>Feature</b>	<b>Preference:</b> WP++	<b>Department:</b>
	<b>Task</b>	<b>ServiceYears:</b>
<b>txtWPInfluence:</b>		
<b>Other Word Training:</b>		
<b>Other WordPerfect Training:</b>		

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<b>Feature</b>	<b>Preference:</b> None	<b>Department:</b>
	<b>Task</b>	<b>ServiceYears:</b>
<b>txtWPInfluence:</b>		
<b>Other Word Training:</b>	Inputting or outputting TeX compatible output.	
<b>Other WordPerfect Training:</b>	Inputting or outputting TeX compatible output.	

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Anderson, Alan	<b>Preference:</b> Word++	<b>Department:</b> Andrews Academy	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 32.78	1513
<b>txtWPInfluence:</b>	I didn't list anything for #7 because my experience has basically been with WP. That is what I started out using when I started using a word processor and have continued with it because of my experience. Not having used Word except very occasionally nor having read any recent comparisons doesn't give me a valid reference base to compare the features/foibles of the two. I really believe that they are basically very comparable.		
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>	I would love to take the two days but would not be able to unless they were scheduled during the summer months due to our schedule here at the academy		

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Anderson, Valerie	<b>Preference:</b> WP++	<b>Department:</b> Social Work	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 5.53	2001
<p>Split page (divide page into equal sections)</p> <p>Working with tables</p> <p>Reveal Codes (very helpful if something needs to be changed and normal attempts don't do it)</p> <p>Formatting Columns</p> <p>Adjusting Bullets &amp; Numbering</p> <p>Changing formatting on only a portion of a paragraph or section (e.g. margins)</p>			
<p><b>txtWPInfluence:</b> Word Perfect is (at least to me) more intuitive. &lt;br&gt; I used to prefer Word, but after learning Word Perfect, I find very little advantage to using MS Word, and many advantages to using WP.&lt;br&gt; It seems that Word has taken steps backwards in their software development. Things that used to be easy to do are now more difficult or impossible.</p>			
<p><b>Other Word Training:</b></p> <p><b>Other WordPerfect Training:</b></p>			
Andvik, Deborah	<b>Preference:</b> Word+	<b>Department:</b> Arts & Sciences, College of	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 2.66	2448
<p>Find mail merge more difficult in Word</p>			
<p><b>txtWPInfluence:</b> Have more problems with WordPerfect</p>			
<p><b>Other Word Training:</b> Would like a seminar for Excel</p>			
<p><b>Other WordPerfect Training:</b></p>			
Aust, Esther	<b>Preference:</b> Word++	<b>Department:</b> Physical Therapy	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 1.87	3665
<p><b>txtWPInfluence:</b> You can accomplish anything you want in Word. You can accomplish anything you can do in WordPerfect...better in Word. (I grew up using both...and way prefer Word). I use Word for extensively everyday both here and at home. I use it to it to merge from my databases (access), to create templates and newsletters, etc. I work in a department where everyone worked in WordPerfect and they partially hired me to help them convert to Word.</p>			
<p><b>Other Word Training:</b></p> <p><b>Other WordPerfect Training:</b></p>			
Bailey, L Arlene	<b>Preference:</b> WP++	<b>Department:</b> Ruth Murdoch Elementary School	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b>	2298
<p><b>txtWPInfluence:</b> I prefer the page delination on WordPerfect tothe one in Microsoft Word. I use Wordperfect extensively at home and would use it extensively at work if I had it on my computer. I wasn't given a choice, and so I have had to develop a working relationship with Word.</p>			
<p><b>Other Word Training:</b></p> <p><b>Other WordPerfect Training:</b></p>			

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Bailey, Rudolph                      **Preference:** WP++                      **Department:** Ed & Counseling Psychology

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b>	2370
reveal code	Word processing		
formatting	word processing		

**txtWPInfluence:** When I do charts I use Word when I do word processing I use word perfect

**Other Word Training:**

**Other WordPerfect Training:**

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Baltazar, Joshua                      **Preference:** None                      **Department:** James White Library

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 5.28	3183
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**txtWPInfluence:** I use both because sometimes WordPerfect is not very dependable and it crashes so then I use Word.

**Other Word Training:**

**Other WordPerfect Training:**

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Baumgartner, Erich                      **Preference:** WP++                      **Department:** Institute of World Missions

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 23.53	1639
Advanced formatting	Using precise line and paragraph spacing to compose text		
Reveal codes	To adjust formatting issues		
Advanced keyboard functions	Have developed macros for quick formatting: Point size and paragraph spacing		

**txtWPInfluence:** I have extensive detailed experience with WordPerfect that allow me to work quickly and efficiently with advanced formatting and reformatting issues. I have to relearn Word if we change to Word.<br>Another issue is that I am frequently not on campus when training programs are offered.<br>I have no automatic aversion to Word. I would have to find out where the advanced functions are that I use in WP all the time.

**Other Word Training:** Keyboard shortcuts<br>

**Other WordPerfect Training:** Programming keyboard for foreign characters<br>Assigning macros to keys<br>Working with macros

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Beal, Carol                      **Preference:** WP+                      **Department:** Financial Records

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 14.7	3363
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**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Beal, John                      **Preference:** None                      **Department:** Transportation

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 4.68	3166
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**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Becker, Rebecca      **Preference:** WP++      **Department:** Andrews Academy

<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 21.28	1490
subdivide page	when I create postcards or other documents that are 1/2 or 1/4 page; it is very easy to do this with the subdivide the page command rather than columns or tables		
reveal codes	often, when I can't figure out why text isn't doing something I want it to, I can reveal codes and see the problem right away		
columns	when using columns, instead of appearing on the screen, they appear one column at a time with a column break indicator		

**txtWPInfluence:** I have used both Word and WordPerfect, but I prefer WP. I began using computers with DataBase III and Lotus 123, so maybe I'm more used to working with commands and shortcuts rather than with menus and "clicks". I like to see what all the features of the document that I'm working on. WP just seems so much more powerful than Word.

**Other Word Training:**

**Other WordPerfect Training:**

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Bellino, Sergio Andres      **Preference:** Word++      **Department:** Enrollment Management

<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 2.49	2081
None			

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Bender, Marilyn      **Preference:** WP++      **Department:** Theology & Christian Philosophy

<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 9.7	2173
Reveal Codes missing - I've heard	Printing takes extra screens		

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Bendrat, Susan      **Preference:** Word++      **Department:** Ruth Murdoch Elementary School

<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 25.78	2283
making charts			

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

Bidwell, Daniel	<b>Preference:</b> None	<b>Department:</b> ITS Servers & Networks	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 25.69	1641
I use OpenOffice which is like Microsoft Word			
<b>txtWPIInfluence:</b>			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			
Bidwell, Lorena	<b>Preference:</b> None	<b>Department:</b> ITS Instructional Technology	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 14.57	1654
sort			
mail merge			
outline formats			
<b>txtWPIInfluence:</b> I use Word more because I can exchange documents easier with people from other organizations. I can use either as needed			
<b>Other Word Training:</b> Can you do sorts?			
<b>Other WordPerfect Training:</b> None, because I assume that we are leaving it behind			
Birney, Lester	<b>Preference:</b> Word++	<b>Department:</b> Farm	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 7.78	3516
<b>txtWPIInfluence:</b> I learned Word and haven't felt the need to learn a new program. The computers that I have used that have had Corel on them seemed to all be bogged down with the program.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			
Boward, Tamara	<b>Preference:</b> Word++	<b>Department:</b> Andrews Academy	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 5.61	3465
<b>txtWPIInfluence:</b> I prefer Word but am required to use WordPerfect in my job. Word seems easier to navigate for me. It is easier to figure out how to complete tasks in Word.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			
Bowen, Leah	<b>Preference:</b> WP+	<b>Department:</b> Engineering, Computing, Engin.Technolog	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 5.33	3482
Reveal Codes (word perfect)	cleaning up unwanted code		
Merge data (word perfect)	mass mailings (letters & envelopes)		
Dislike the 'auto formatting' of outlines in Word	Lists		
<b>txtWPIInfluence:</b> I know there are ways to deal with my features listed in question 7 in Word, I just need to learn how to do them. Otherwise, the two softwares are quite equal in their functionality.			
<b>Other Word Training:</b> none			
<b>Other WordPerfect Training:</b> None			

## Word Processing Survey - Result Details

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Bower, Amy                      **Preference:** WP+                      **Department:** Religion  
**Feature**                                      **Task**                                      **ServiceYears:** 1.19                                      3818  
reveal codes

**txtWPIInfluence:** more experience with wp

**Other Word Training:**

**Other WordPerfect Training:**

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Boyd, Tisha                      **Preference:** Word++                      **Department:** Enrollment Management  
**Feature**                                      **Task**                                      **ServiceYears:** 2.08                                      3478

**txtWPIInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Bradfield, Derek                      **Preference:** Word++                      **Department:** University Relations  
**Feature**                                      **Task**                                      **ServiceYears:** 14.57                                      1787

**txtWPIInfluence:** I found that there were conflicts between the WordPerfect programs and the email programs so started using Word and found that my system crashed less.

**Other Word Training:**

**Other WordPerfect Training:**

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Butler, Sari                      **Preference:** WP+                      **Department:** Andrews Academy  
**Feature**                                      **Task**                                      **ServiceYears:** 16.78                                      1679

**txtWPIInfluence:** First got familiar with WP when nothing else was available to me

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

Calkins, Terri

**Preference:** WP++

**Department:** History & Political Science

2524

**Feature**

**Task**

**ServiceYears:** 2.74

- Reveal codes
- Draft view
- Two page view
- Print Icon

Importing other documents from other programs.

**txtWPInfluence:** Reveal codes in WP allows you to see exactly what the program is doing to format your document, and gives you the option of changing and correcting. In Word, when the document doesn't look as you want it to, you're left guessing what might be wrong. With WP, you can pinpoint exactly what happened, and correct it quickly and easily.<br>  
Draft view is quicker, and allows you to concentrate on drafting text rather than be bothered with the extra information about formatting. It is consequently much easier to edit text and re-format it. The program works much faster as well, since in draft mode, WP ignores all graphics, borders, watermarks, etc., unless they are selected for changes and editing.<br>  
Two page view give you a good idea of what the overall formatting of the document will look like on paper. This is invaluable for things like newsletters where breakup of text with white space is important.<br>  
Print icon on the tool bar in WP will do the same thing as Print in the File menu. In Word, the print icon will automatically print the entire document, without checking first. I don't have time to remember that if I only want part of a document, I have to go the the file menu. This is extremely annoying in Word.<br>  
On the whole, I've found WP much easier to use, and certainly much faster! Word seems to take forever to do anything. It also seems that you have to go through an abundance of menus to get to the thing you want to do. I also find that annoying.<br>  
WP will also accept and re-format documents from almost every word processing program I've run across, including Word. Word will not accept WP files, however. I find this annoying, to say nothing of arrogant on the part of MicroSoft. This ability to open and save documents in either WP or Word formatting using the WP program is very, very nice.<br>

**Other Word Training:**

**Other WordPerfect Training:**

Campbell, Christopher

**Preference:** WP+

**Department:** ITS Client Services

3692

**Feature**

**Task**

**ServiceYears:** 1.78

- The ease of desktop publishing (drag images, etc...) of WP makes it easier to create complex documents. The ability to publish directly to PDF is also a great feature. Also, Presentations (I know, the survey isn't about that!) allows you to save a presentation in Flash format. Also, Reveal Codes makes it easier to fix complex problems.
- Creating picture collages, brochures, etc...
- Document clean up/repair
- WP is more intuitive for creating sheets of different labels
- Converting forms/information to web content

Image Manipulation (drag around for placement)

- Reveal Codes
- Label Creation
- Publish to PDF

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Canale, Fernando      **Preference:** Word+      **Department:** Theology & Christian Philosophy  
**Feature**      **Task**      **ServiceYears:** 32.37      1687  
To copy a template from one document to reformat another already formatted document

**txtWPIInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Cantrell, Wanda      **Preference:** WP++      **Department:** James White Library  
**Feature**      **Task**      **ServiceYears:** 7.65      1898  
Reveal Codes to change a document      Have found not way to remove unwanted indents, etc.  
Formatting      Having figured out to format in Microsoft  
Adjusting graphics      Don't know how to access graphic much less adjust them  
Calculations inside tables      don't know how to make a table in MS

**txtWPIInfluence:** I did an independent study learning WP when I was a student. Also the Univeristy<br>offered several free classes on WP. Because I use WP for most everything, including<br>statistics and finances, I've become quite proficient with it. <br><br>If classes were offered in MS, it would be helpful. However, I no long have<br>the time to attend free classes that I once had. So unless, these classes<br>are offered in each department, the only way I could attend would be if<br>I was allowed to have overtime.

**Other Word Training:** Starting with the basics would be nice.

**Other WordPerfect Training:**

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Carlos, John      **Preference:** Word++      **Department:** Physical Therapy, Dayton  
**Feature**      **Task**      **ServiceYears:** 7.78      1994  
Numbering      Numbering a list eg. exam questions  
Captions      WordPerfect is better at tis task

**txtWPIInfluence:** familiarity with applications<br>works well with other programs eg. Excel<br>

**Other Word Training:**

**Other WordPerfect Training:**

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Carpenter, Heather      **Preference:** None      **Department:** Dairy  
**Feature**      **Task**      **ServiceYears:** 3.95      3455

**txtWPIInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**



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Carter, Glenn                      **Preference:** Word+                      **Department:** Acct/Econ/Finance  
**Feature**                                      **Task**                                      **ServiceYears:** 8.58                                      3249  
Reveal Codes - less informative in Word      Trouble-shooting  
2000

**txtWPIinfluence:** WordPerfect freezes much more frequently than Word, so is unsatisfactory though it seems to be a better product in most regards.

**Other Word Training:**

**Other WordPerfect Training:**

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Castillo, Carol                      **Preference:** None                      **Department:** Leadership  
**Feature**                                      **Task**                                      **ServiceYears:** 5.53                                      3673  
forms                                      Creating forms  
merge files                                      letters  
envelopes                                      letters  
labels                                      letters  
Grids                                      Grids and tables for logs and easy reading  
Programs                                      For our annual orientation of new students

**txtWPIinfluence:** The main factor is that I use lots of forms in Word Perfect that do not transfer well into Word. Otherwise, I have no problem using Word.

**Other Word Training:**

**Other WordPerfect Training:**

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Catron, Carol                      **Preference:** WP++                      **Department:** Nursing  
**Feature**                                      **Task**                                      **ServiceYears:** 3.28                                      2438

**txtWPIinfluence:** I am not very competent in either; still learning; but I find WordPerfect easier to use. I can't really list why. Sorry.

**Other Word Training:**

**Other WordPerfect Training:**

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Cauley, Ashley                      **Preference:** Word++                      **Department:** Enrollment Management  
**Feature**                                      **Task**                                      **ServiceYears:** 1.7                                      3801

**txtWPIinfluence:** I don't even use WordPerfect enough to know what features are different from Word.

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Chase, Allan                      **Preference:** WP++                      **Department:** Andrews Academy

**Feature**                                      **Task**                                      **ServiceYears:** 22.78                                      2004

Multi Justification on the same line                      Documents with left, center and right justify on the same line. Can only be done in tables in word.

Control document formatting by using ALT F3

**txtWPInfluence:** Ease of use and degree of control for formatting.

**Other Word Training:**

**Other WordPerfect Training:**

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Christensen, Bradley                      **Preference:** None                      **Department:** ITS Administrative Systems

**Feature**                                      **Task**                                      **ServiceYears:** 4.75                                      1544

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Chuah, Kim                                      **Preference:** WP++                      **Department:** Acct/Econ/Finance

**Feature**                                      **Task**                                      **ServiceYears:** 16.87                                      1881

numbering paragraphs  
paragraph indent  
review

**txtWPInfluence:** I learned WP first, and most of features committed to memory. Features are not forced upon you, activate if needed. In word, many features are activated by default because it thinks you need them, have to find the commands to activate them. I only have time to activate what I want, not spending time learning to deactivate what I do not want.

**Other Word Training:**

**Other WordPerfect Training:**

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Clayton, Bryan                                      **Preference:** Word++                      **Department:** ITS Servers & Networks

**Feature**                                      **Task**                                      **ServiceYears:** 7.58                                      1812

I changed to Word about 3 years ago. I don't do much word processing but for what I do, I use Word.

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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# Word Processing Survey - Result Details

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Clouten, Keith                      **Preference:** WP+                      **Department:** James White Library  
*Feature*                                      *Task*                                      **ServiceYears:** 41.28                      1827  
Setting up tables is easy in WP, seems difficult in Word

**txtWPInfluence:** 1. Years of experience with WP<br>  
2. Limited knowledge of Word, and some bad experiences

**Other Word Training:**

**Other WordPerfect Training:**

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Clouten, Ngaire                      **Preference:** WP++                      **Department:** Affiliations and Extensions  
*Feature*                                      *Task*                                      **ServiceYears:** 8.12                      1829  
Changing doc/tables to MSWord for sending overseas                      Most overseas sites/students do not use WPerfect  
Flushing part of a line to the right                      When I use flush right the whole line goes right

**txtWPInfluence:** What you learn first and use all the time, naturally becomes quick and easy<br>to use. Changing to a new program becomes frustrating because you need to <br>look up in a book to find how to perform the task and this is time consuming<br>when you are busy and in a rush. Classes sure would help!

**Other Word Training:**

**Other WordPerfect Training:**

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Clouten, Norene                      **Preference:** Word++                      **Department:** Physical Therapy  
*Feature*                                      *Task*                                      **ServiceYears:** 19.87                      1743  
I miss the WordPerfect feature that allows me to see the codes in the text with Reveal Codes                      If something unusual happens to my text WordPerfect allowed me to look at Reveal Codes.

**txtWPInfluence:** I am gradually becoming more familiar with Word. It is the program of preference in my department

**Other Word Training:**

**Other WordPerfect Training:**

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Clouzet, Nora                      **Preference:** None                      **Department:** Lamson Women's Residence  
*Feature*                                      *Task*                                      **ServiceYears:** 7.7                      3512

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Collins, Phyllis                      **Preference:** WP+                      **Department:** Nursing  
**Feature**                                      **Task**                                      **ServiceYears:** 35.12                      3331  
Have trouble doing charts like an organizational chart

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Colon-Mayo, Joycelyn                      **Preference:** Word++                      **Department:** Ruth Murdoch Elementary School  
**Feature**                                      **Task**                                      **ServiceYears:** 1.57                      3073

**txtWPInfluence:** THAT'S THE ONLY PROGRAM I HAVE AVAILABLE IN OUR COMPUTER.

**Other Word Training:** POWER POINT !!!

**Other WordPerfect Training:**

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Craig, Marilyn                      **Preference:** WP++                      **Department:** Pioneer Memorial Church  
**Feature**                                      **Task**                                      **ServiceYears:** 12.78                      2469  
Tables are more user-friendly in WordPerfect -particularly when they continue on another page                      Many tasks! E.g. class attendance lists

**txtWPInfluence:** Comfort level. WP was the first software I used

**Other Word Training:**

**Other WordPerfect Training:**

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Craig, Winston                      **Preference:** WP++                      **Department:** Nutrition  
**Feature**                                      **Task**                                      **ServiceYears:** 27.61                      1649  
fractional line spacing                      sizing  
managing tables                      tabulation etc  
etc

**txtWPInfluence:** Corel is more user friendly for non routine operations<br>Familiarity with tools in WP-C

**Other Word Training:**

**Other WordPerfect Training:**

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Das, Millie                      **Preference:** None                      **Department:** Campus Ministries

**Feature**                      **Task**                      **ServiceYears:** 32                      3460

If I work on a file, it is easy to find it at the end of the day in WP but in Word it is harder to trace a file.                      I find it much easier to do the address labels in WP where as in Word, it takes longer. Not only that it may create a disaster. But I still want to work with Word because sometimes I need to use it to save something from my e-mail, like photos for the Week of Prayer speaker, photos and articles from Student Missionaries, etc.

**txtWPInfluence:** Because I use both WP and Word even though I prefer WP more but for the sake of my work, I have to use both. Since I have been using WP for more than 10 years. I used to use Word Star before (in Singapore) which was more like WP.

**Other Word Training:** Do address labels. Automatically they will be alphabetized.

**Other WordPerfect Training:** Something little different you could also include like, Powerpoint.

Davidson, R Lee                      **Preference:** WP++                      **Department:** Education, School of

**Feature**                      **Task**                      **ServiceYears:**                      2075

Tables                      rubric, syllabi, schedule

Reveal codes                      Straighten out things that don't seem to be working the way I think they should.

**txtWPInfluence:** Tables & Reveal codes -- and used it long before Word was a viable program.

**Other Word Training:**

**Other WordPerfect Training:**

Del Valle, Rosa                      **Preference:** WP++                      **Department:** Food Service

**Feature**                      **Task**                      **ServiceYears:** 3.2                      3711

Labels

Merge

**txtWPInfluence:** For me it is more simple because is in the menu and very easy to check for something that you don't know how to do it

**Other Word Training:**

**Other WordPerfect Training:**

DeWitt, Lisa                      **Preference:** WP++                      **Department:** Ruth Murdoch Elementary School

**Feature**                      **Task**                      **ServiceYears:** 6.74                      3381

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

Dickerson, Gary                      **Preference:** Word+                      **Department:** ITS Administrative Systems

**Feature**                      **Task**                      **ServiceYears:** 14.57                      1754

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Dimalibot, Daisie      **Preference:** Word+      **Department:** Graduate Dean/Assoc VPAA  
**Feature**      **Task**      **ServiceYears:** 4.37      3341  
bullets  
endnotes  
tables

**txtWPInfluence:** I learned most of my word processing in Word. That's what we used at my workplace.

**Other Word Training:**

**Other WordPerfect Training:**

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Doss, Cheryl      **Preference:** Word+      **Department:** Institute of World Missions  
**Feature**      **Task**      **ServiceYears:** 7.91      2262  
over ride automatic formatting      when making outlines

**txtWPInfluence:** Word works better with other Microsoft software.<br>Microsoft, unfortunately, rules at present making Word's future brighter.<br>I have used Word for 8 years and like it. Don't miss Word Perfect.

**Other Word Training:** I would be interested in learning more about other programs in Office 2000 such as Publisher, PowerPoint and Excell.

**Other WordPerfect Training:**

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Doss, Gorden      **Preference:** Word++      **Department:** World Mission  
**Feature**      **Task**      **ServiceYears:** 28.75      1582  
Word Styles are a major pain to me      When I switch between documents the Styles change

**txtWPInfluence:** I hate MS's hegemony but it's a fact of life in the current era. I was with Wordstar for 2 years, WordPerfect for 7 years, and now with Word for 8 years. Word is the standard and I don't want to swirch back and forth any more.

**Other Word Training:**

**Other WordPerfect Training:**

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Drane, Dena      **Preference:** Word+      **Department:** Development  
**Feature**      **Task**      **ServiceYears:** 0.7      3822  
Clip Art      I can't grab and move pictures in WP like I can in Word  
Formatting      Borders, lines, etc.

**txtWPInfluence:** I have used Word so much more than WP that I am much more comfortable and faster using it. I know some features of WP are actually easier to use but I have to hunt for them because I'm used to where everything is located in Word.

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Fisher, Judith	<b>Preference:</b> Word++	<b>Department:</b> Counseling & Testing	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 21.16	3148

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Flores, Carlos	<b>Preference:</b> Word++	<b>Department:</b> Music	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 21.78	1593

word seems more friendly and just as powerful

**txtWPInfluence:** Word is more user friendly

**Other Word Training:**

**Other WordPerfect Training:**

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Flores, Laura	<b>Preference:</b> Word++	<b>Department:</b> SDA Theological Seminary	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 0.64	8063

I really don't use WordPerfect enough to notice major differences.

**txtWPInfluence:** Familiarity with MSWord.

**Other Word Training:**

**Other WordPerfect Training:**

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Ford, Diane	<b>Preference:</b> WP++	<b>Department:</b> Nursing	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 13.49	1819

**txtWPInfluence:** I have never had training or experience using Word. I have opened it up but do not know how to navigate easily. I am not sure what features it does or does not have

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Ford, James                      **Preference:** WP++                      **Department:** James White Library  
**Feature**                                      **Task**                                      **ServiceYears:** 20.78                      1648  
Color. Cannot find a way to change color in Word      Editing. Word has too many hidden things which make editing difficult.

**txtWPIinfluence:** I learned Word Perfect years ago and have never had to learn Word. I have it <br> on my computer for several reasons--primarily for what comes in the suite<br> with it--Excel.<br><br> I have not had any training in Word. I suspect most of the limitations of<br> Word that I see now could be eliminated with training and knowing where to<br> look in Word. But why take this time and pain if we have a fully functional<br> and operational word processor, Word Perfect?

**Other Word Training:**

**Other WordPerfect Training:**

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Forsythe, Jeffrey                      **Preference:** WP+                      **Department:** Digital & Applied Technology  
**Feature**                                      **Task**                                      **ServiceYears:** 8.01                      3469  
AutoCorrect (the only reason I use this inferior package)

**txtWPIinfluence:** I have checked only one software package since MS Word 2001 and Ver. X for Macintosh are not listed. I use all three packages. <br><br> Influences: Industry standard program with platform independence (Mac to PC transfers )

**Other Word Training:**

**Other WordPerfect Training:**

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Frazier, Kellie                      **Preference:** Word++                      **Department:** Enrollment Management  
**Feature**                                      **Task**                                      **ServiceYears:** 6.84                      1861  
Reveal Codes                                      The absence of reveal codes is troubling no matter the task

**txtWPIinfluence:** I would prefer Word Perfect, however, because the university is transitioning to Word, I must learn it to a proficient level.

**Other Word Training:** graphs and charts

**Other WordPerfect Training:**

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Freed, Allan                      **Preference:** WP++                      **Department:** Housing  
**Feature**                                      **Task**                                      **ServiceYears:** 26.78                      1729  
Print Command in Word                                      I don't like Word, its too difficult to format pages  
no options after you click the print icon

**txtWPIinfluence:** WordPerfect is definitely more user friendly

**Other Word Training:** Since WordPerfect 8 is working so well for me, I prefer to stay with it. I require minimal support from ITS for the work I do with WordPerfect.

**Other WordPerfect Training:**



# Word Processing Survey - Result Details

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Freeman, Denise	<b>Preference:</b> Word++	<b>Department:</b> Plant Services	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 3.78	3440
Outlines	Various notes and manuals - program wants to decide how things are done (newest version is better because it gives you an easy way to turn this feature off - older versions you could turn off but it didn't always stay off)		
<b>txtWPInfluence:</b> Main reason for my preference is that I prefer Excel over Q Pro for ease of use and graphing capability - Like to keep all my work in one office package rather than switching between.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Fuchs, Linda	<b>Preference:</b> WP+	<b>Department:</b> Teacher Education	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 25.78	1813
<b>txtWPInfluence:</b> WordPerfect is user friendly. I have used it more and know more about it.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Galeniece, Anna	<b>Preference:</b> None	<b>Department:</b> Theology & Christian Philosophy	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 1.33	3608
<b>txtWPInfluence:</b>			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Gane, A Barry	<b>Preference:</b> Word++	<b>Department:</b> MA Youth Ministry	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 28.83	1708
I have mastered most things and hence don't find word difficult			
<b>txtWPInfluence:</b> I changed over to word in 93 when I got an apple notebook and have used it ever since - I gave up with wordperfect when it kept falling over while I was doing my dissertation			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Gane, Kymberley-Ann	<b>Preference:</b> Word++	<b>Department:</b> Center for Youth Evangelism	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 0.78	3774
<b>txtWPInfluence:</b> I have used Microsoft word for a number of years, and find the change the Word perfect difficult. things aren't in the same place etc. I am used to Word.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

# Word Processing Survey - Result Details

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Garcia-Marenko, Emilio	<b>Preference:</b> WP++	<b>Department:</b> Academic Records	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 35.16	1632
Reveal codes - This is the best thing they have invented			
Font management - The fact that you can see fonts grow in size as you consider what size to use			
Flush right - Your path for this in Word is just annoying			
Control of the different types of indentations is just great in WP, annoying in Word			
Etc, etc, etc, etc.....			
<b>txtWPInfluence:</b> Perhaps it is because I learned WordPerfect first, but the logic of Word is just annoying to me. WordPerfect is very intuitive. Word is not intuitive for me. I really do not have the time, but if I had, I would really produce a long list of features and tasks that for me are just easy in WordPerfect and totally frustrating in Word.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Geraty, Brent	<b>Preference:</b> None	<b>Department:</b> Unknown	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 3.03	1970
reveal codes			
<b>txtWPInfluence:</b> I use both Word Perfect and Microsoft Word and don't particularly love (or, I guess, hate) either of them. I like the reveal codes option of Word Perfect, but not so much that I use Word Perfect exclusively.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Giddings, Vida	<b>Preference:</b> WP+	<b>Department:</b> Ruth Murdoch Elementary School	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 3.41	3072
Cannot answer this question fairly until I have used word to a greater extent.			
<b>txtWPInfluence:</b>			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Goodwin, Tom	<b>Preference:</b> None	<b>Department:</b> Biology	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 9.83	1836
<b>txtWPInfluence:</b>			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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# Word Processing Survey - Result Details

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Graves, Randy	<b>Preference:</b> Word++	<b>Department:</b> Academic Administration	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 24.78	1783

*txtWPInfluence:*  
*Other Word Training:*  
*Other WordPerfect Training:*

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Gray, Molly	<b>Preference:</b> Word++	<b>Department:</b> Enrollment Management	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 3.7	2014
Merging Documents	Labels/Envelopes		
Locating Files	Working with Formulas		

*txtWPInfluence:* I use it all the time. Easy to use. I've worked on it for years.  
*Other Word Training:*  
*Other WordPerfect Training:*

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Gregg, Faith	<b>Preference:</b> WP++	<b>Department:</b> Financial Records	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 4.87	2203
You can not reveal codes in Word like in W Perfect.			

*txtWPInfluence:* Word Perfect is just more user friendly to me.  
*Other Word Training:*  
*Other WordPerfect Training:*

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Gregor, Helena	<b>Preference:</b> WP++	<b>Department:</b> MA Religion	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 5.12	3299

*txtWPInfluence:*  
*Other Word Training:*  
*Other WordPerfect Training:*

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Gregory, Sheryl	<b>Preference:</b> WP++	<b>Department:</b> Ed & Counseling Psychology	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 8.37	1619
reveal codes	when there is hidden formatting that I need to fix		
margin setting			
overall details			

*txtWPInfluence:*  
*Other Word Training:*  
*Other WordPerfect Training:*

# Word Processing Survey - Result Details

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Greig, F                                      **Preference:** WP++                      **Department:** Unknown  
*Feature*                                      *Task*                                      **ServiceYears:** 33.53                                      2183

**txtWPInfluence:** I'm just used to WP.  
**Other Word Training:**  
**Other WordPerfect Training:**

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Habenicht, Duane                              **Preference:** Word++                      **Department:** Digital & Applied Technology  
*Feature*                                      *Task*                                      **ServiceYears:** 1.78                                      3099  
Its auto formating functions. Some times it wants to do what I dont want and it is hard to convense it to stop.

**txtWPInfluence:** Word is what I started with years ago and I have just kept with it.  
**Other Word Training:**  
**Other WordPerfect Training:**

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Hall, David                                      **Preference:** WP+                              **Department:** Andrews Academy  
*Feature*                                      *Task*                                      **ServiceYears:**                                      3688

**txtWPInfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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Hanson, Derri                                      **Preference:** WP+                              **Department:** Institute for Prevention of Addictions  
*Feature*                                      *Task*                                      **ServiceYears:** 13.87                                      1753  
Revel Codes                                      Formating tools are easier

**txtWPInfluence:** User friendliness  
**Other Word Training:**  
**Other WordPerfect Training:**

---

Hanson, Gaylord                              **Preference:** WP++                              **Department:** Plant Services  
*Feature*                                      *Task*                                      **ServiceYears:** 19.03                                      3227

**txtWPInfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Heise, David                      **Preference:** Word++                      **Department:** ITS (Information Technology Services)  
*Feature*                                      *Task*                                      **ServiceYears:** 27.53                                      1862  
auto reformat of enumerated paragraphs is a pain

*txtWPInfluence:*  
*Other Word Training:*  
*Other WordPerfect Training:*

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Helms, Bernard                      **Preference:** None                      **Department:** James White Library  
*Feature*                                      *Task*                                      **ServiceYears:** 20.12                                      1907

*txtWPInfluence:*  
*Other Word Training:*  
*Other WordPerfect Training:*

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Hofmann, Mary                      **Preference:** Word+                      **Department:** Acct/Econ/Finance  
*Feature*                                      *Task*                                      **ServiceYears:** 19.75                                      2018

*txtWPInfluence:* I can't think of any specific features that differ significantly in difficulty/convenience. I seem to recall that some formatting features were easier to implement in WordPerfect. I just have gotten more familiar with Word since I have used it almost exclusively for the past 5 years (It was the only word processing software supported on campus at Arizona State University. Also, most publishers to whom I might submit articles ask for Word documents for electronic submissions.

*Other Word Training:*  
*Other WordPerfect Training:*

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Hood, Ruth                                      **Preference:** WP++                      **Department:** Management & Marketing  
*Feature*                                      *Task*                                      **ServiceYears:** 10.08                                      3084  
I don't know! I barely know what I'm doing!

*txtWPInfluence:*  
*Other Word Training:*  
*Other WordPerfect Training:*

---

Hurst, Carolyn                      **Preference:** WP+                      **Department:** Graduate Dean/Assoc VPAA  
*Feature*                                      *Task*                                      **ServiceYears:** 5.16                                      2013  
Reveal Codes

*txtWPInfluence:* I like the reveal codes in WordPerfect because if I have a problem with formatting, I can immediately see where it is. Word has nothing like that. I have ended up hitting backspace many, many times to try and get rid of a code, and then ended up giving up.

*Other Word Training:* N/A  
*Other WordPerfect Training:* N/A

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# Word Processing Survey - Result Details

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Huset, Barbara	<b>Preference:</b> Word++	<b>Department:</b> Graduate Dean/Assoc VPAA	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 13.36	3808

**txtWPInfluence:** I have Microsoft Word on my home computer and therefore have become more comfortable with it.

**Other Word Training:**

**Other WordPerfect Training:**

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Janssen, Douglas	<b>Preference:</b> Word++	<b>Department:</b> Adventist Information Ministry	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 27.91	2494

**txtWPInfluence:** I only use Word Perfect if someone sends me a WP document with heavy formatting.

**Other Word Training:**

**Other WordPerfect Training:**

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Johns, Loretta	<b>Preference:</b> Word+	<b>Department:</b> Leadership	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 20	2076
pagination in Word	thesis		

**txtWPInfluence:** textbox/graphics easier to use in Word

**Other Word Training:**

**Other WordPerfect Training:** none

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Johnston, Madeline	<b>Preference:</b> WP++	<b>Department:</b> Unknown	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 23.76	2168
I haven't used Word enough to compare them.			

**txtWPInfluence:** My preference is influenced largely by the fact that I've used WP from the beginning and find any new computer program's learning curve difficult unless I have someone standing by me to step me through it, which usually doesn't happen--at least not without feeling I am unduly imposing on a friend.

**Other Word Training:**

**Other WordPerfect Training:**

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Kidder, S Joseph	<b>Preference:</b> WP+	<b>Department:</b> Christian Ministry	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 20.41	1991
revel code			

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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# Word Processing Survey - Result Details

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Knutson, Kristine	<b>Preference:</b> WP++	<b>Department:</b> Chemistry	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 6.03	1839
equations	equations are extremely user friendly in WP, non-existent in Word		
printing	WP printing dialog box is easy to get to and use; Word takes many more strokes to get to similar box		
Reveal codes	Used to edit WP documents; Word not convenient/available		
screen display	WP documents are easy to manipulate and change margins and other features compared to Word		
<b>txtWPInfluence:</b> Equations in science/math are used often. Word is next to impossible to use whereas WP equations have become more and more user friendly with newer versions. Conversion of WP texts with equations into Word is next to impossible.			
<b>Other Word Training:</b> Comments: Not interested in taking Word seminars as long as I have WP!!			
<b>Other WordPerfect Training:</b>			

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Kohltfarber, Elizabeth	<b>Preference:</b> None	<b>Department:</b> Custodial Services	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 5.08	3242
Blank docs	Writing letters to studentsTemplate of AU letterhead		
<b>txtWPInfluence:</b> Happen to just click on it first every time. Totally because it is the pen icon. 			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Koudele, Katherine	<b>Preference:</b> WP++	<b>Department:</b> Agriculture	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 7.78	1596
table making	making tables for tests, data is easier in WP		
margins	setting margins and changing them easier in WP		
toolbars	WP doesn't have all the clutter of toolbars always showing like Word		
overall usage and incompatibility	more people use Word so I must convert WP to Word to send articles, etc to them.		
<b>txtWPInfluence:</b> I am more familiar with WP and therefore prefer it. However, I don't think I've given Word a fair chance since I've only used it some on my computer at home. I don't have a manual about Word so have to learn by trial and error.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Kurtz-Clayton, Camille	<b>Preference:</b> WP++	<b>Department:</b> Theology & Christian Philosophy	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 4.2	1830
Reveal Codes			
<b>txtWPInfluence:</b> Generally find WordPerfect easier to use. Actually haven't used it a lot lately, but still prefer WP. Good templates to use (recipe cards).			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

# Word Processing Survey - Result Details

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Land, Gary                      **Preference:** WP++                      **Department:** History & Political Science  
**Feature**                                      **Task**                                      **ServiceYears:** 32.78                                      1580  
File coversion                                      WP easily converts files to MW, but the latter will only read MW files.

**txtWPIinfluence:** I am used to WordPerfect, having used it for several years. Whenever I try to use Microsoft Word I find it much less flexible, but that is probably because I do not know it very well.

**Other Word Training:**

**Other WordPerfect Training:**

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Larson, Glenn                      **Preference:** Word++                      **Department:** Ruth Murdoch Elementary School  
**Feature**                                      **Task**                                      **ServiceYears:** 16.78                                      3176

**txtWPIinfluence:** NOT famiar with Word Perfect anymore.

**Other Word Training:**

**Other WordPerfect Training:**

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Lee, Julienne                      **Preference:** Word++                      **Department:** Academic Records  
**Feature**                                      **Task**                                      **ServiceYears:** 30.66                                      3713  
Reveal Codes --has more detail than                      reports, lists  
Word's equivalent

**txtWPIinfluence:** Always have used WordPerfect (not Corel) before coming to AU 4 yrs ago. Decided I wanted to learn Microsoft Word so started using it and have been learning on an "as needed" basis.

**Other Word Training:**

**Other WordPerfect Training:**

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Lee, Martin                      **Preference:** None                      **Department:** University Relations  
**Feature**                                      **Task**                                      **ServiceYears:** 3.46                                      3742

**txtWPIinfluence:** Lack of standards in MS Word is frustrating, but Word Perfect isn't as popular and there is no need to use two office suites.

**Other Word Training:**

**Other WordPerfect Training:**

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Leshner, Eileen                      **Preference:** None                      **Department:** Enrollment Management  
**Feature**                                      **Task**                                      **ServiceYears:** 24.53                                      1909  
would prefer word perfect but Univ would                      not install it

**txtWPIinfluence:** The Word Perfect directions seemed much easier, including the "Help" section, than in Microsoft Word

**Other Word Training:**

**Other WordPerfect Training:**



# Word Processing Survey - Result Details

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Lewis, Nadya	<b>Preference:</b> WP++	<b>Department:</b> Allied Health	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 20.91	2327
Tables	Data regarding students, like rotation schedules		
Forms	department office forms, easier to do in WP		

**txtWPIInfluence:** Some of my preferences am sure have to do with my familiarity with WP. However, the ability to see the reveal codes in WP makes it handy to fix problems. I also find WP more intuitive, and therefore easier to make forms and tables.

**Other Word Training:**

**Other WordPerfect Training:**

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Lim, James	<b>Preference:</b> None	<b>Department:</b> ITS Client Services	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 7.78	1774

**txtWPIInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Lindsay, Julia	<b>Preference:</b> WP++	<b>Department:</b> Music	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 15.78	1737

**txtWPIInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Lloyd, Kristi	<b>Preference:</b> Word+	<b>Department:</b> James White Library	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 4.7	3443

**txtWPIInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Lonser, Virginia	<b>Preference:</b> Word+	<b>Department:</b> Institute of World Missions	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 13.36	3126

**txtWPIInfluence:** At first I was extremely frustrated to switch from WordPerfect to Word. I only did so because nursing professors required documents to be submitted in Word. In the past 18 mo. I have become so habituated to using Word, Excel, etc. that I'm not sure I remember much about WordPerfect. I find the tables function in Word to be very useful. I probably use it daily. Because I work full-time in addition to taking 3-4 graduate courses a semester, I have no spare time to attend anything else.

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Lonto, Esther                      **Preference:** None                      **Department:** Financial Records  
**Feature**                                      **Task**                                      **ServiceYears:** 8.87                                      1697

Have not been able to locate a "reveal codes" command in Word  
Don't like how it automatically indents next line following previous lines indentation. Sometimes difficult to 'undo' this automatic line placement

**txtWPInfluence:** prefer the toolbar in Word -- more buttons for quick changes.

**Other Word Training:**

**Other WordPerfect Training:**

---

Loucks, Jason                      **Preference:** Word+                      **Department:** Adventist Information Ministry  
**Feature**                                      **Task**                                      **ServiceYears:** 6.82                                      3333

**txtWPInfluence:** Most of our clients use Word / Excel, so we are trying to get more acquainted with it.

**Other Word Training:**

**Other WordPerfect Training:**

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Loucks, Jeffrey                      **Preference:** WP+                      **Department:** Plant Services  
**Feature**                                      **Task**                                      **ServiceYears:** 8.58                                      1999

**txtWPInfluence:** WordPerfect seems to flow more easily. I am forcing myself to use Word but have a tendency to see it as inadequate.

**Other Word Training:**

**Other WordPerfect Training:**

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Mack, Linda                      **Preference:** WP++                      **Department:** Music  
**Feature**                                      **Task**                                      **ServiceYears:** 15.78                                      1552

**txtWPInfluence:** Can't really compare as I only use Word when that's the way I get some attached files and they don't open in WP--so I open and print.<br><br>WP seems to be more accomodating of other formats--MW seems to only want to accept only Microsoft items--and philosophically that really bugs me. So I stay with what I know. My life is complex enough that the last thing I need is to have to learn another word processing program. I'm also not interested in spending any of my own money for below workshops/seminars. We didn't get any increase in salary, we have student help cut, so have to do more routine work at home, benefits are cut, travel budgets cut so if we go to conferences--out of our own pockets.

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Manley, L Elaine                      **Preference:** WP++                      **Department:** Andrews Academy

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 20.95	1666
reveal codes	correcting students' mixups		
manipulating graphics and boxes	placement, removing box borders, etc		

**txtWPInfluence:** Word Perfect is more efficient in some ways and user friendly. <br> More reliable and does not try to second guess what you want as much.

**Other Word Training:**

**Other WordPerfect Training:**

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Matiko, Beverly                      **Preference:** WP++                      **Department:** English

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 21.61	1612
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**txtWPInfluence:** I cannot compare because I have only ever used WordPerfect. I have no experience with or exposure to Microsoft Word.

**Other Word Training:**

**Other WordPerfect Training:**

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Matthews, John                      **Preference:** Word+                      **Department:** Teacher Education

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 23.7	1620
Reveal codes is better in Wordperfect	In Word, it is harder to find a hidden code in a document		

**txtWPInfluence:** Familiarity with usage and features.

**Other Word Training:**

**Other WordPerfect Training:**

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Mattingly, Keith                      **Preference:** WP++                      **Department:** Religion

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 26.7	1530
Reveal Codes			

**txtWPInfluence:** I have tried Word and the lack of reveal codes is so frustrating that I quit using it. Also, I started with WP and am used to it. I started WP because this dear university was using it.

**Other Word Training:**

**Other WordPerfect Training:**

---

McGrath, Mildred                      **Preference:** WP++                      **Department:** James White Library

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 14.7	1910
Mail Merges	Notices to Patrons		
Managing Tables	Creating Schedule Tables		

**txtWPInfluence:** I have always use Wordperfect its a matter of change or habit. I couls change<br>

**Other Word Training:** Power Point<br>

**Other WordPerfect Training:** Schedules<br> Planners

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# Word Processing Survey - Result Details

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Merga, Getahun                      **Preference:** Word++                      **Department:** Chemistry  
**Feature**                                      **Task**                                      **ServiceYears:** 0.78                                      8391  
tools    editing Mathematical and chemical formulai

**txtWPInfluence:** I can use mouse efficiently in Microsoft than wp

**Other Word Training:** Writing Chemical formulas including structural formula of organic compounds

**Other WordPerfect Training:** Editing and writing chemical formulai

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Mihajlovic, Natasa                      **Preference:** Word++                      **Department:** Human Resources  
**Feature**                                      **Task**                                      **ServiceYears:** 0.98                                      3803

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Millar, Audrey                      **Preference:** WP++                      **Department:** Physical Therapy  
**Feature**                                      **Task**                                      **ServiceYears:** 8.78                                      7111  
Use the reveal codes - have problems                      Problems with some of the preformatted things in Word that I want off  
finding similar things in word

**txtWPInfluence:** Have used WP for many years, thus through the years have learned where features are. Importantly, I use the reveal codes alot for fixing problems, and have not been able to do that in Word. also have turned off some features, such as auto formatting for outlines when working with WP, have not figured out how to do that with Word.

**Other Word Training:** Am not interested in any seminars

**Other WordPerfect Training:** Am not interested in any seminars

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Miller, Nancy                      **Preference:** WP++                      **Department:** Teacher Education  
**Feature**                                      **Task**                                      **ServiceYears:** 16.66                                      2422  
reveal codes in WP                                      checking for hard to find codes and deleting or changing them  
graphics    placing graphics in a specific place on a page  
tables    how to manipulate tables, change the look, add or delete rows and columns

**txtWPInfluence:** I find Word Perfect much more powerful and easier to use than MS Word. <br> I've used and learned WP over the years and am very familiar with it.<br> I particularly dislike the fact that MS Word doesn't have the reveal codes<br> feature. It can make the difference of salvaging a document that has <br> problems instead of completely starting over. This is especially true <br> of documents you get from someone else. Unless you can see what codes they<br> used you'll never find the ones causing the problem.

**Other Word Training:**

**Other WordPerfect Training:**

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# Word Processing Survey - Result Details

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Mitchell, Alan                      **Preference:** WP++                      **Department:** Music

**Feature**                                      **Task**                                      **ServiceYears:** 23.78                      1765

Word - Coloums - hard to adjust  
Word - Page Border - will not print bottom - no adjustment  
Word - lack of view codes

**txtWPInfluence:** I have been trying to convert to Office from WP due to your school emphasis to do so. I am easily frustrated with Office.

**Other Word Training:**  
**Other WordPerfect Training:**

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Moon, Jerry                              **Preference:** WP++                      **Department:** Church History

**Feature**                                      **Task**                                      **ServiceYears:** 20.28                      1598

Reveal Codes. I use this in virtually every document I do.  
Footnotes. In my own writing and in formatting for the seminary journal, AUSS.  
Format : Typesetting. For desktop publishing, word and letter spacing, kerning, etc

**txtWPInfluence:** Above all, "reveal Codes." In Wrod Perfect, if something doesn't work, you just click on reveal codes and you can usually figure out what's causing the misbehavior. With MS Word, it's all guesswork.<br> I am editor of Andrews University Seminary Studies, and we use WordPerfect for typesetting the journal. We tried Word, but it will not do all that needs to be done for page formatting. Karen Abrahamson could give you much more detail.<br> I am also co-editor of a forthcoming Ellen G. White Encyclopedia to be published by Review and Herald. We asked the editors at Review and Herald their preference between MSWord and Word Perfect and they said they accept either, but will convert all to Word Perfect, because Word Perfect is so much more versatile and powerful for book editing.

**Other Word Training:**  
**Other WordPerfect Training:**

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Moreno, Mark                              **Preference:** Word++                      **Department:** Architecture

**Feature**                                      **Task**                                      **ServiceYears:** 6.78                      7364

autoformatting is hard to control  
I avoid using columns

**txtWPInfluence:** It's what I've used for a long time. Availability and popularity.

**Other Word Training:**  
**Other WordPerfect Training:**

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Murray, Donald                              **Preference:** None                      **Department:** Meier Hall/Burman Hall

**Feature**                                      **Task**                                      **ServiceYears:** 38.86                      1636

**txtWPInfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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# Word Processing Survey - Result Details

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Murray, Susan                      **Preference:** WP+                      **Department:** Behavioral Sciences  
**Feature**                                      **Task**                                      **ServiceYears:** 24.2                                      1625  
margins, ends of pages                      I can't figure out when pages end in Microsoft Word

**txtWPInfluence:** Experience--very little actually. I have an iMac at home and don't use either of the above except at the office.I needf MORE information & instruction!  
Because of my limited knowledge and experience I don't know which would be best, I've just tried one over the other and become more comfortable

**Other Word Training:**

**Other WordPerfect Training:**

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Nave, Jim                                      **Preference:** Word+                      **Department:** Andrews Academy  
**Feature**                                      **Task**                                      **ServiceYears:** 6.08                                      3190  
I was told by ITS that they did not support WP  
Making signs and faxes

**txtWPInfluence:** I changed to the Word/Excel package because of Excel being more stable. I didn't need two word processing packages.  
I have some documents from WP8 that do not work with Word. This is why I keep WP8 for minor use. At this point the majority of my use is the XP package.

**Other Word Training:**

**Other WordPerfect Training:**

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Nave, Loretta                                      **Preference:** WP++                      **Department:** Financial Administration  
**Feature**                                      **Task**                                      **ServiceYears:** 15.95                                      1954  
I cannot compare because I haven't used Word

**txtWPInfluence:** 15 years of experience using Word Perfect

**Other Word Training:** Power Point  
Excel

**Other WordPerfect Training:**

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Nelson, Judith                                      **Preference:** WP++                      **Department:** Institute of World Missions  
**Feature**                                      **Task**                                      **ServiceYears:** 17.74                                      1911  
Reveal Codes

**txtWPInfluence:** Word Prefect is what I have always used.

**Other Word Training:** Is Excel part of this program? I would like to know more about it.

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Nelson, Nadine	<b>Preference:</b> Word+	<b>Department:</b> Enrollment Management	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 2.36	3583

**txtWPIinfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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Nelson, Vaughan	<b>Preference:</b> Word++	<b>Department:</b> ITS Servers & Networks	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 5.81	1811

WordPerfect has always been buggy at best since version 5.1 for DOS... In 3 years as a PC Support Specialist, it felt like I spent 75% of my time troubleshooting and patching WordPerfect problems. Word just works...  
 I can do anything in Word that I would be able to in WordPerfect.

**txtWPIinfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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Neumann, Ronald	<b>Preference:</b> None	<b>Department:</b> ITS Administrative Systems	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 28.82	1481

**txtWPIinfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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Nowack, D David	<b>Preference:</b> Word++	<b>Department:</b> Chemistry	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 24.7	1693

**txtWPIinfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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Oakley, Elizabeth	<b>Preference:</b> Word++	<b>Department:</b> Physical Therapy	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 8.78	1695

**txtWPIinfluence:** I only have Word on my home computer so I stopped using WP at the office because I would occasionally have problems with the conversion process between the two programs.  
**Other Word Training:**  
**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Ogden, Merlene                      **Preference:** WP++                      **Department:** Affiliations and Extensions

**Feature**                                      **Task**                                      **ServiceYears:** 51.84                                      1473

Setting up documents is easier for me on Word Perfect. Footnotes, tables, etc. work better.

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:** How to download prints from a digital camera.

---

Onsager, Lawrence                      **Preference:** None                      **Department:** James White Library

**Feature**                                      **Task**                                      **ServiceYears:** 16.83                                      2007

**txtWPInfluence:** I do not care to express a preference. Many faculty on campus have never used anything but wordperfect and are extremely proficient in its use. I don't it would be cost-effective or wise to alienate that group of users. Academics do not go in lock-step on there use of technology or anything else. Herding cats would be as profitable as forcing academics to all use the same wordprocessor packages. Because of budget meetings, etc. administrators are far too busy to try and relearn wordprocessing. Workshops and seminars are just not going to be something they have time to do. Not a good plan!

**Other Word Training:** Budgets are too tight to pay any amount for staff to attend workshops.

**Other WordPerfect Training:** Budgets are too tight to spend any amount on workshops.

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Opulskas, Pamela                      **Preference:** WP++                      **Department:** Music

**Feature**                                      **Task**                                      **ServiceYears:** 3.24                                      2539

not being able to see codes to debug when things don't work right

**txtWPInfluence:** I can use WP quickly, easily and super efficiently. I have tried using Word but often run into road blocks. I haven't tried using it for a while because the office is too busy to not be efficient. I am open to learning things in Word.

**Other Word Training:**

**Other WordPerfect Training:**

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Oxley, Vivien                                      **Preference:** Word+                      **Department:** ITS Telecommunications

**Feature**                                      **Task**                                      **ServiceYears:** 11.91                                      1542

Booklet printing                                      Microsoft Word doesn't have it

Reveal Codes                                      Microsoft Word doesn't have it

**txtWPInfluence:** I use MS Word because that is what most people in the business world use who I have to deal with.

**Other Word Training:**

**Other WordPerfect Training:**



# Word Processing Survey - Result Details

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Paulien, Jonathan      **Preference:** WP++      **Department:** New Testament

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 25.53	1606
Footnoting formats	scholarly articles and books		
Biblical language support	scholarly articles and books		

**txtWPInfluence:** Word Perfect just seems more compatible with the Andrews Style manual and is <br> easier to use in scholarly work. Presentations also has many advantages over <br> PowerPoint, but tends to integrate poorly with Windows 98 which I currently <br> use.

**Other Word Training:**

**Other WordPerfect Training:**

---

Peck, Beverly      **Preference:** WP++      **Department:** Behavioral Sciences

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 4.83	3702
Tables	Merging letters with mailing lists		
Outlines			
Graphics			
Reveal codes			
Margins			

**txtWPInfluence:** There are a lot of pre-set definitions in Word that I have no idea how to change. The program has a "mind of its own", and I don't understand how to change it. The only time I use "Word" is to print off documents for faculty who receive something by email and cannot print them.

**Other Word Training:**

**Other WordPerfect Training:**

---

Perry, Wayne      **Preference:** WP+      **Department:** Arts & Sciences, College of

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 21.95	1831
Reveil Codes	Letters & Documents		

**txtWPInfluence:** Reveil Codes not in Word

**Other Word Training:**

**Other WordPerfect Training:**

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Peters, Robert      **Preference:** Word++      **Department:** Unknown

<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 2.83	8354
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**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Pfeifer, Andrew      **Preference:** None      **Department:** SDA Theological Seminary  
**Feature**      **Task**      **ServiceYears:** 1.91      2002  
I miss Reveal Codes

**txtWPInfluence:** I have no preference though I use Word more. The only reason I use Word is because I am no longer strong enough to "spit against the Microsoft wind."

**Other Word Training:**

**Other WordPerfect Training:**

---

Phillips, Valerie      **Preference:** WP+      **Department:** Lamson Women's Residence  
**Feature**      **Task**      **ServiceYears:** 24.87      1706  
when I've tried to use Word, I've stopped in frustration. It may, in fact, be superior, but experientially, I can't tell that yet.....

**txtWPInfluence:** see question 7 <br>  
<br>  
<br>  
if you don't use Word at all, these questions are difficult to answer :)

**Other Word Training:**

**Other WordPerfect Training:**

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Piskozub, Anna      **Preference:** WP++      **Department:** Education, School of  
**Feature**      **Task**      **ServiceYears:** 7.87      1940  
Revealed Codes      fixing the format

**txtWPInfluence:** I feel more comfortable because I can reveal the codes and I can't do this in the Word

**Other Word Training:** Generate the table of contents, make index.

**Other WordPerfect Training:** Review on generating table of contents, index.

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Popp, Theresa      **Preference:** WP++      **Department:** Planned Giving & Trust Services  
**Feature**      **Task**      **ServiceYears:** 21.62      1668  
I don't like the page ruler that runs around the Word screen. Too cluttery looking. There is probably a way to get rid of it, though.  
I don't like the fact that Word doesn't tell you when a file is "Unmodified".

**txtWPInfluence:** I have not used Word enough to give it a fair chance or to compare their features. I know I like Word Perfect, but I would get used to Word, I'm sure.

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Prest, Sharon                      **Preference:** Word++                      **Department:** Digital & Applied Technology  
**Feature**                                      **Task**                                      **ServiceYears:** 4.49                                      3301  
Auto Form features                                      For sending out mass mailings, have Word put in the name of recipient automatically

**txtWPInfluence:** I use OSX for Mac. Office has some great features.

**Other Word Training:**

**Other WordPerfect Training:**

---

Proctor, Bonnie                      **Preference:** WP++                      **Department:** Graduate Dean/Assoc VPAA  
**Feature**                                      **Task**                                      **ServiceYears:** 9.28                                      3117  
Changing any format in Word                                      It's difficult to change any format problems in someone else's dissertation once everything has been set up  
  
Changing/Removing automatic numbering of sentences in Word  
Page numbering in Word                                      Cannot change position of page number once document has been set up.  
Leader dots in Word                                      Cannot make leader dots line up in a table of contents, with a space after each dot  
Ellipsis dots in Word                                      Don't like the automatic three dots added, which do not have a space between them  
Changing footnote separator line in Word  
Changing footnote margin in Word

**txtWPInfluence:** WordPerfect is just easier to use. There is nothing "hidden." Word does too many things automatically, which seem difficult to undo.

**Other Word Training:**

**Other WordPerfect Training:**

---

Pusey, Rita                      **Preference:** WP++                      **Department:** D Min  
**Feature**                                      **Task**                                      **ServiceYears:** 3.37                                      2261  
WP show codes                                      very important in This feature is a great help in formatting a newsletter, using WP for desktop publishing; also use the feature routinely for many other purposes.  
WP publish to PDF                                      I have to do extensive work in editing my program's web page; I do not have Adobe Acrobat software for creating/converting documents and my department has no budget for it; I depend heavily on this WP feature.  
Word - comments and track changes                                      I used this in my previous job and it was very helpful

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

---

Ray, Paul                      **Preference:** WP++                      **Department:** Unknown  
**Feature**                                      **Task**                                      **ServiceYears:** 12.2                                      1674  
revealed codes                                      absent in MS Word  
conversion of other software to WP                                      conversion of software to MS Word not so smooth, few formats to select from  
usually works smoothly, large selection of conversion formats

**txtWPInfluence:** Cf. # & above. Also I find WP more user friendly and easier to use than MS Word. Have been using WP since it was still in Dos format, so familiarity is also a factor.

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

Regal, Darah **Preference:** Word+ **Department:** Speech Language Pathology & Audiology  
**Feature** **Task** **ServiceYears:** 2.78 2008

I am slowly switching to Microsoft word because supposed to be more user friendly. I haven't really noticed much difference between the two yet.

**txtWPInfluence:** I am switching more to Word because it was the recommended choice for this campus.

**Other Word Training:** Sending attachments through e-mail - such as term papers, articles with pictures and graphics, converting files to use on web sites etc.

**Other WordPerfect Training:**

Roberts, Ruth **Preference:** WP++ **Department:** Bookstore  
**Feature** **Task** **ServiceYears:** 21.12 2295

Tables

**txtWPInfluence:** Started with it first and use the table feature a lot, and to Word table is not the same

**Other Word Training:**

**Other WordPerfect Training:**

Robertson, Terry **Preference:** None **Department:** James White Library  
**Feature** **Task** **ServiceYears:** 14.74 1913

page numbering

According to AU standards for written work, the first page of a chapter is to be numbered on the bottom, while the rest are to be numbered on top. This is difficult in both, moreso in Word

formatting

WordPerfect seems easier to get right -- less complicated

**txtWPInfluence:** Ease of meeting the AU Written Work standards. If Word becomes standard, perhaps the written standards should be reviewed and adapted.

**Other Word Training:** Begin with the published standards that are required on graduate level student work, only those, and systematically apply them, i.e. margins, page numbering, footnotes, headings, etc. Ignore all other bells and whistles.

**Other WordPerfect Training:** Begin with the published standards that are required on graduate level student work, only those, and systematically apply them, i.e. margins, page numbering, footnotes, headings, etc. Ignore all other bells and whistles.

Robinson, Jeanette **Preference:** WP+ **Department:** Plant Administration  
**Feature** **Task** **ServiceYears:** 27.03 2522

Don't find many things frustrating--for my uses

letters, memos, etc

**txtWPInfluence:** Word Perfect is what was installed on my machine and I have never used Word. If Word was necessary to use, I would need some training on that particular program.

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Rowland, S Clark      **Preference:** WP++      **Department:** Physics  
*Feature*      *Task*      **ServiceYears:** 36.61      1529

**txtWPInfluence:** I can get around in Word if I have to but there is always something coming up the I know how to do in WordPerfect but have no idea of how it works in Word. As to details I don't recall. It has been some time since I had to use Word. I just know I stay away from Word if at all possible. If it is not "broke" why fix it?

**Other Word Training:**

**Other WordPerfect Training:**

---

Scott, Dixie      **Preference:** Word+      **Department:** Arts & Sciences, College of  
*Feature*      *Task*      **ServiceYears:** 18.08      1458  
Reveal Codes      When I need to see what is causing a problem with a document I can always check Reveal Codes in Word Perfect

**txtWPInfluence:** Reveal Codes is not on WORD

**Other Word Training:**

**Other WordPerfect Training:**

---

Shaw, Katherine      **Preference:** WP+      **Department:** University Relations  
*Feature*      *Task*      **ServiceYears:** 2.74      3464  
Creating labels

**txtWPInfluence:** Creating labels in Word is extremely more difficult than in WordPerfect. I worked on creating labels with an ITS person for about an hour and it still wasn't working as smoothly as it does in WordPerfect, which would take me 5 minutes to do the same thing.

**Other Word Training:**

**Other WordPerfect Training:**

---

Sheppard, Clemen      **Preference:** WP++      **Department:** Andrews Academy  
*Feature*      *Task*      **ServiceYears:** 14.78      1670

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Sherwin, David      **Preference:** Word++      **Department:** Digital & Applied Technology  
*Feature*      *Task*      **ServiceYears:** 11.95      2490  
I don't find any tasks in Word difficult

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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# Word Processing Survey - Result Details

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Shillingford, Nadine      **Preference:** Word++      **Department:** Engineering, Computing, Engin.Technolog  
*Feature*      *Task*      **ServiceYears:** 1.78      3620

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

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Shoemaker, Kathleen      **Preference:** WP++      **Department:** Lithotech  
*Feature*      *Task*      **ServiceYears:** 1.83      3620  
Publish to PDF (in wordperfect 10)      to manipulate files for publishing

**txtWPInfluence:** I find WordPerfect to have the features I want - as far as setting up a book for example, to be easy to find and understand.<br> if Word can do these same things, I don't know where to find them. Word can also save as PDF but it is a plug-in that comes with Acrobat.<br> -- Note: these are softwares I use at work. For my home use I use Lotus WordPro, an option you didn't provide. It is similar I suppose to WordPerfect, and probably why I like WordPerfect better. I really like WordPro.

**Other Word Training:** How to create chapters and divisions within books.

**Other WordPerfect Training:** exporting graphics that have been placed within the document

---

Show, Daniel      **Preference:** WP++      **Department:** Andrews Academy  
*Feature*      *Task*      **ServiceYears:** 9.78      1769  
WP formating and layout      WP's formating and layout capabilities are superior  
WP reveal codes      invaluable for "debugging" and controling formating issues

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

---

Show, Dorothy      **Preference:** WP++      **Department:** Old Testament  
*Feature*      *Task*      **ServiceYears:** 15.91      1446  
Reveal Codes      In laying out extensive manuscripts, I find that Reveal Codes make it much easier to utilize and manage the various fonts (Hebrew, transliterated characters, etc.) and other detailed formatting that needs to be done.  
Advance      Many times in working with Hebrew characters, I have needed to move a Hebrew vowel up, down, right, or left.

**txtWPInfluence:** Of course, I am biased as I have used WordPerfect for years and know how it works. It is just that not having reveal codes in Word frustrates me especially when I am having to work with large complex manuscripts.

**Other Word Training:**

**Other WordPerfect Training:**

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# Word Processing Survey - Result Details

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Show, Richard                      **Preference:** WP++                      **Department:** Allied Health  
*Feature*                                      *Task*                                      **ServiceYears:** 35.78                      1453

**txtWPInfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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Siebold, Randy                      **Preference:** Word+                      **Department:** Academic Administration  
*Feature*                                      *Task*                                      **ServiceYears:** 11.78                      1676

**txtWPInfluence:** I use a Mac.  
**Other Word Training:**  
**Other WordPerfect Training:**

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Snow, R                                      **Preference:** WP++                      **Department:** Custodial Services  
*Feature*                                      *Task*                                      **ServiceYears:** 28.91                      2140

**txtWPInfluence:** Past usage  
**Other Word Training:**  
**Other WordPerfect Training:**

---

Soto, Cesar                              **Preference:** None                      **Department:** Lithotech  
*Feature*                                      *Task*                                      **ServiceYears:** 5.83                      3549  
Booklet Printing  
Output options

**txtWPInfluence:** I prefer publishing software, but I am into printing documents and twhy both have their issues.  
**Other Word Training:** Oututing options  
**Other WordPerfect Training:** Output options

---

Sowder, Steve                              **Preference:** WP+                      **Department:** James White Library  
*Feature*                                      *Task*                                      **ServiceYears:** 29.28                      1882

**txtWPInfluence:** It's worded strangely but the question is what do you find difficult to use in Word?  
**Other Word Training:** What help would you like with Word?  
**Other WordPerfect Training:** Finally a question about help with WordPerfect. Interesting comparison between the list of topics in the proposed courses.

# Word Processing Survey - Result Details

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Spangler, Patricia      **Preference:** WP+      **Department:** University Relations

**Feature**      **Task**      **ServiceYears:** 8.95      1973

Reveal Codes in WordPerfect -- use it all the time      Word does not provide the same amount of information -- codes are more hidden

Undo/Redo History window      Don't like their undo information

Bullets & Numbering System more customizable      Automatic bullets & numbering system can be very annoying

**txtWPInfluence:** Definitely attributed to familiarity. I've used WordPerfect for many years and am comfortable with it. Could no doubt become as comfortable with Word if I took/had the time to learn it thoroughly.

**Other Word Training:**

**Other WordPerfect Training:**

---

Stefanovic, Ranko      **Preference:** WP++      **Department:** Religion

**Feature**      **Task**      **ServiceYears:** 25.36      1972

all my scholarly research

**txtWPInfluence:** I have used to.

**Other Word Training:**

**Other WordPerfect Training:**

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Steyn, Delyse      **Preference:** Word++      **Department:** Communication

**Feature**      **Task**      **ServiceYears:** 25.83      3741

reveal codes

headings, bullets      pre-determined by the computer sometimes is frustrating

**txtWPInfluence:** It is what I have become used to. I need wperfect to open some files.

**Other Word Training:**

**Other WordPerfect Training:**

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Strayer, Brian      **Preference:** Word++      **Department:** History & Political Science

**Feature**      **Task**      **ServiceYears:** 25.12      1609

Footnoting, Endnoting      Research and footnoting features preferred in Word

**txtWPInfluence:** I prefer the way Word organizes its options and handles footnoting procedures.

**Other Word Training:**

**Other WordPerfect Training:**

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Summitt, April      **Preference:** Word++      **Department:** History & Political Science

**Feature**      **Task**      **ServiceYears:** 6.78      1748

Converting files done in more recent version of Word

**txtWPInfluence:** Probably that I am used to using Word now more than Wordperfect. I think document formatting is easier in word.

**Other Word Training:**

**Other WordPerfect Training:**



# Word Processing Survey - Result Details

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Swensen, Reginald      **Preference:** Word+      **Department:** ITS Servers & Networks  
**Feature**      **Task**      **ServiceYears:** 13.16      1524

I used to favor WP but i've gotten used to Word and find it does what I want just fine and I can easily remember the command structure. It's more a matter of familiarity.

**txtWPInfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

---

Swensen, Wanda      **Preference:** WP++      **Department:** Education, School of  
**Feature**      **Task**      **ServiceYears:** 10.33      1993

**txtWPInfluence:** Training/knowledge  
**Other Word Training:**  
**Other WordPerfect Training:**

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Swinyar, Gary      **Preference:** WP++      **Department:** Ruth Murdoch Elementary School  
**Feature**      **Task**      **ServiceYears:** 30.78      2003

WordPerfect      letters, documents - is easier because it's what I have used more.  
QuatroPro      budget - actually prefer Excell  
Outlook Express      love it!

**txtWPInfluence:** My preferences are basically related to that which I've used more and am more comfortable with.  
**Other Word Training:** MOUS certification courses  
**Other WordPerfect Training:**

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Thayer, Jane      **Preference:** WP++      **Department:** Religious Eduction  
**Feature**      **Task**      **ServiceYears:** 19.78      1709

Reveal codes  
The indicator that tells me when I have saved a file. This is essential.  
Ease of using the tables  
Bonnie Proctor advises doctoral students to use WordPerfect and not MicroSoft Word because WordPerfect is easier to set up with all the features needed for a dissertation.

**txtWPInfluence:** Two of the features I have mentioned above are ones that I use every time I use WordPerfect. When someone sends me a MicroSoft Word document and I have to work with it (I have MicroSoft Word on my computer, too), I get so frustrated because it lacks those features. <br><br>And I use table a lot.<br><br>I work with doctoral students and their dissertations.  
**Other Word Training:**  
**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Thayer, Jerome                      **Preference:** WP++                      **Department:** Ed & Counseling Psychology  
**Feature**                                      **Task**                                      **ServiceYears:** 38.66                      1690  
 Reveal codes  
 Tables

**txtWPInfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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Thompson, Daniel                      **Preference:** None                      **Department:** Aeronautical Technology  
**Feature**                                      **Task**                                      **ServiceYears:** 22.24                      2409

**txtWPInfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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Thorne, Dustin                      **Preference:** Word++                      **Department:** Digital & Applied Technology  
**Feature**                                      **Task**                                      **ServiceYears:** 1.78                      3351

**txtWPInfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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Thorne, Sarah                      **Preference:** Word+                      **Department:** International Language Studies  
**Feature**                                      **Task**                                      **ServiceYears:** 6.55                      3590

**txtWPInfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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Tidwell, Charles                      **Preference:** WP++                      **Department:** Business, School of  
**Feature**                                      **Task**                                      **ServiceYears:** 34.61                      1539  
 Reveal Codes                                      Paragraph and page formatting

**txtWPInfluence:** Long term use of WP. I am more comfortable with using WP.  
 <br>  
 Having to use a large number of historical documents, particularly tables and charts, which do not easily transfer from WP to Word. I've tried. It would not be worth the amount of time it cost my secretary to have her transcribe 1000+ pages of office documents into Word. In my opinion, it would be cheaper to buy the WP program than to pay for the cost of secretarial help. Even in 10 years, it would still be cheaper.

**Other Word Training:** Just as a comment. I would not be interested in a seminar in either Word or WP. The built-in help has always been sufficient to guide me when I find I need to do a task that I have not previously done.

**Other WordPerfect Training:** See comment to #11

# Word Processing Survey - Result Details

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Tobias, Hamdel	<b>Preference:</b> WP++	<b>Department:</b> Ruth Murdoch Elementary School	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 3.53	3520
Reveal Codes			
Margin Adjustments			
Multiple Justifications per line			
<b>txtWPInfluence:</b> 10 years of WordPerfect Use			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			
<hr/>			
Torres, Deborah	<b>Preference:</b> WP+	<b>Department:</b> English	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 1.78	3420
Margins	Changing margins mid document		
Lists	Automatic list formats appear in Word		
<b>txtWPInfluence:</b>			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			
<hr/>			
Turon, Sharyl	<b>Preference:</b> Word+	<b>Department:</b> Financial Records	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 14.83	1971
I used to get frustrated by not having reveal codes			
<b>txtWPInfluence:</b> I find navigating between most windows products fairly easy. There are some differences in terminology that can be quickly learned. I have navigated toward all Microsoft products because they work well with each other and terminology is consistent.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			
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Valeris, Carla	<b>Preference:</b> Word++	<b>Department:</b> Ed & Counseling Psychology	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 2.45	3412
Viewing codes	I find it impossible to view codes like in WP.		
<b>txtWPInfluence:</b> I find that Word is more user friendly than WordPerfect and it is not as buggy as WordPerfect. Also I find it difficult to maneuver the same functions in  WordPerfect that I do in Word to get the same outcome.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			
<hr/>			
Van Bemmelen, Peter	<b>Preference:</b> Word+	<b>Department:</b> Theology & Christian Philosophy	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 41.03	1572
<b>txtWPInfluence:</b> Have only Microsoft Word on my computer			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

# Word Processing Survey - Result Details

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Vanderwaal, Curtis	<b>Preference:</b> Word++	<b>Department:</b> Social Work	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 13.28	1717
Word - outlining	developing outlines is too prescriptive		
WordPerfect - multiple author changes	tracking changes doesn't work well		
<b>txtWPInfluence:</b> Word forces you into outlining decisions that are not easily changed. WordPerfect's track changes feature just doesn't work well.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Vozar, Kelly	<b>Preference:</b> Word+	<b>Department:</b> Human Resources	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b>	3601
	Lists that involve complicated spacing and formatting		
	Designing professional forms that don't look amateur		
<b>txtWPInfluence:</b> I have had more training in Word when I was in college so I am more comfortable with it's performance.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Warren, Steven	<b>Preference:</b> WP++	<b>Department:</b> Chemistry	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 19.78	1478
<b>txtWPInfluence:</b> I am not sufficiently proficient in Word to know what it has and where things are. I use Word so rarely that I have to go to help to find out how to do simple things that I do in Word Perfect. I learned Word Perfect and kept up with its changes. It just takes too much time to do something simple in Word, let alone complex things like writing chemical equations, which I haven't tackled.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Watson, Elizabeth	<b>Preference:</b> Word++	<b>Department:</b> Social Work	
<b>Feature</b>	<b>Task</b>	<b>ServiceYears:</b> 18.19	1807
e-mail	difficult to change to Word from WP from e-mail text		
editing	difficult to edit a Word document from someone else		
<b>txtWPInfluence:</b> I learned on WP so know this system better. Perhaps if I'd learned on Word, I'd prefer that.			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

# Word Processing Survey - Result Details

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Watson, Janice                      **Preference:** WP++                      **Department:** Communication

**Feature**                                      **Task**                                      **ServiceYears:** 20.28                                      1644

WP F3 reveal codes                      Finding and undoing automatic or erroneous formatting.

**txtWPInfluence:** All of my years at andrews I have used wordperfect. This year I started using word. I am getting used to it and love its compatibility with other MS office programs and programs that work with my palm etc. However, it is still unwieldy to me. I find there are too many things automated and it is difficult to find how to undo them. However, I am adjusting since I only allow myself to create new documents in Word for this school year.

**Other Word Training:**

**Other WordPerfect Training:**

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White, Cleon                      **Preference:** WP++                      **Department:** Andrews Academy

**Feature**                                      **Task**                                      **ServiceYears:** 37.87                                      1652

hidden code                                      any typing experience

**txtWPInfluence:** I began with WP and REFUSE to change--change comes hard for many of us

**Other Word Training:**

**Other WordPerfect Training:** writing equations in mathematics and science

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Wickwire, Vicki                      **Preference:** Word+                      **Department:** Nursing

**Feature**                                      **Task**                                      **ServiceYears:** 14.78                                      1869

Just learning how to use all the icons on the tool bar                      just keep learning

I do not do complicated mail merges etc                      I would like to learn

**txtWPInfluence:** Creativity seems to be greater with MSW<br>Microsoft products are integrated easily-excel-powerpoint etc: all use same format :-)

**Other Word Training:** Teach me about all these icons and what they can do!!

**Other WordPerfect Training:** how to set up a dissertation or use a dissertation template correctly!

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Williams, Gary                      **Preference:** WP++                      **Department:** Academic Records

**Feature**                                      **Task**                                      **ServiceYears:** 22.16                                      1731

NA                                      NA

**txtWPInfluence:** Since the beginning WP has been used both at the office and home. I have attempted Word in the past, but found it to be difficult to use.<br>Perhaps, as I age I am too set in my ways to attempt new adventures in word processing!

**Other Word Training:**

**Other WordPerfect Training:**

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Wilson, Christopher                      **Preference:** Word++                      **Department:** ITS Administrative Systems

**Feature**                                      **Task**                                      **ServiceYears:** 3.08                                      2011

**txtWPInfluence:**

**Other Word Training:**

**Other WordPerfect Training:**

# Word Processing Survey - Result Details

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Wines, Edward	<b>Preference:</b> Word+	<b>Department:</b> Financial Administration	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 34.78	1742
<b>txtWPInfluence:</b>			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Wolfer, William	<b>Preference:</b> None	<b>Department:</b> Engineering, Computing, Engin.Technolog	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 17.36	1920
mail merg			
spelling			
wp			
tables			
<b>txtWPInfluence:</b> popularity of word			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Wong, Peter	<b>Preference:</b> WP+	<b>Department:</b> Chemistry	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 33.78	1565
None			
<b>txtWPInfluence:</b> The factor which affects my choice will be which one is available on the computer I use. The only difference I remember is that MW can open WP documents and not vice versa. 			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b> None			

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Wood, Ralph	<b>Preference:</b> WP++	<b>Department:</b> Agriculture	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 20.08	1667
Tables is more diffucult in Microsoft			
<b>txtWPInfluence:</b> overall i think the helps are more detail and easier to understand in wordpfect. it is easier to do editing. 			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

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Wright, Jacqueline	<b>Preference:</b> WP+	<b>Department:</b> President's Office	
<i>Feature</i>	<i>Task</i>	<b>ServiceYears:</b> 15.03	3675
<b>txtWPInfluence:</b>			
<b>Other Word Training:</b>			
<b>Other WordPerfect Training:</b>			

# Word Processing Survey - Result Details

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Wright, Michael      **Preference:** Word++      **Department:** Arts & Sciences, College of  
**Feature**      **Task**      **ServiceYears:** 3.78      1967  
Merge      Merging datasources of names and addresses for mailing form letters.

**txtWPInfluence:** I realized Word could do table of contents, and the love affair began. Word loads more quickly, does not have the bugs (Unable to Initialize) of WP, and it is a natural to go with my other favorite PowerPoint. I am a bit hooked on the suite. Corel has not kept up with the innovation curve to make WP as a suite worth the 40 bucks of an educational license. On the other hand, I would never prefer to pay for MS Word and the suite.

**Other Word Training:** none. Who has time for workshops on how to wordprocess. Faculty need to write, someone else can deal with the word processing.  
**Other WordPerfect Training:** none

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Wylie-Chambers, Stephanie      **Preference:** WP++      **Department:** Student Financial Services  
**Feature**      **Task**      **ServiceYears:** 8.02      8223

**txtWPInfluence:** microsoft word is less able to be manipulated. it wishes to confine me with silly templates when all i wish for flexibility.

**Other Word Training:**  
**Other WordPerfect Training:**

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Yasa, K Joleen      **Preference:** Word++      **Department:** Business, School of  
**Feature**      **Task**      **ServiceYears:** 12.91      2000

**txtWPInfluence:**  
**Other Word Training:**  
**Other WordPerfect Training:**

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Zork, Susan      **Preference:** WP++      **Department:** Academic Student Success  
**Feature**      **Task**      **ServiceYears:** 16.99      1810  
document writing  
meager attempts at inserts etc on my documents

**txtWPInfluence:** It all I have used, it was what was available. I have not had the opportunity to use word and since I already know and like Wordperfect, why add to my stresses.... it's that simple with me.

**Other Word Training:**  
**Other WordPerfect Training:**