



Member: *David Heise*

Account Balance: **\$30.29**

**Which of the following is your primary software platform for desktops in your organization? (Select All that Apply)**

- Microsoft Windows
- Linux
- Macintosh
- Sun
- Other

If "Other," please specify: \_\_\_\_\_

**Do you work in the IT organization?**

- Yes
- No
- Don't know

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**Are you personally involved with evaluating the terms and conditions of software products, licenses and maintenance agreements? [Maintenance agreement include upgrades, training, deployment, ongoing maintenance, emergency support and other services meant to get and keep your software running as efficiently as possible]**

- Yes  
 No

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**Which of the following best describes your role regarding JUST software maintenance agreements?**

- I have significant decision-making input OR final decision authority for software maintenance agreements
- I do not have significant decision making input or final decision authority for software maintenance agreements

**Which company/vendor do you use predominantly for the following functions: (Select All that Apply)**

**Operating System**

- Microsoft Windows
- Linux
- Sun Workstations
- Apple

**Office productivity**

- MS Office
- Lotus Smart Suite
- Corel Productivity Suite
- Star Office
- Other

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We value your time<sup>SM</sup>e-Census<sup>TM</sup>Member: *David Heise*Account Balance: **\$30.29****How many desktops does your organization manage worldwide (your best estimate is acceptable)?**

- Less than 50
- 50 - 249
- 250 - 499
- 500 - 2499
- 2500 - 4999
- 5000 - 19,999
- 20,000 or more

**What percentage of your desktops is running each of the following versions of Windows:****Windows 98?**

- None
- 1 - 10%
- 11 - 25%
- 26 - 50%
- 51 - 75%
- More than 75%

**Windows 2000 Professional?**

- None
- 1 - 10%
- 11 - 25%
- 26 - 50%
- 51 - 75%
- More than 75%

**Windows XP Professional?**

- None
- 1 - 10%
- 11 - 25%
- 26 - 50%
- 51 - 75%
- More than 75%

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**On a scale of 1 to 5, how would you rate your knowledge of the process your organization uses to evaluate and select software products, licenses and maintenance agreements?**

- 1 - Not knowledgeable at all
- 2 - Somewhat knowledgeable
- 3 - Generally knowledgeable
- 4 - Reasonably knowledgeable
- 5 - Very knowledgeable

**How many years experience do you have in your profession?**

- Less than 2
- 3 - 5
- 6 - 10
- More than 10

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